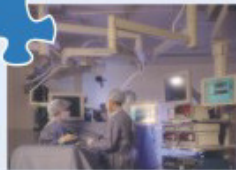


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give...  
for the  
health of it



la santé...  
en faire  
son affaire



Modernization of the OR Suites  
Modernisation des salles d'opération



Dialysis expansion  
Agrandissement des locaux de dialyse



Purchasing the new equipment  
Achat de nouveaux équipements



Superior health care  
Des soins de qualité supérieure



Timmins and District Hospital Foundation  
Fondation de l'Hôpital de Timmins et du district

## Case Statement

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## **Introduction**

Timmins and District Hospital (T&DH) is located in Timmins, Ontario at the intersection of Highway 655 and Ross Avenue. This document provides information about (T&DH) and the capital needs that must be addressed in order to maintain quality health care for approximately 100,000 residents living in the hospital's catchment area. The T&DH Foundation is an active organization and registered charity which has been in operation for over twenty years. The T&DH Foundation is hoping to raise \$5 million dollars during a three-year campaign in order to renovate and upgrade its OR Suites, build new dialysis expansion, purchase new medical equipment and to better serve the patients of its catchment area.

To facilitate our presentation, the case for support has been written in the following sections: Background, Timmins & District Hospital Today, Timmins & District Hospital: Essential in Our Community, The Challenge, The Need, Benefits, Financial Need, Campaign, Timmins & District Hospital: Front Runners in Healthcare in Northeastern Ontario

## **Background**

### **Timmins & District Hospital**

T&DH was formed in 1988 as a result of the merger of the Porcupine General Hospital and St. Mary's General Hospital within the City of Timmins. At a total cost of \$74 million, T&DH was constructed and was officially opened on November 6, 1993. Porcupine General Hospital continued offering services to the community until 1996, when all patients were transferred to the T&DH.

In 2006, T&DH revised its 1999 strategic plan which enhances the quality of health care in Timmins and its surroundings communities. The strategic plan would hopefully lead the Hospital to new heights in providing service to the community. In keeping with the vision and the mission statement implemented a few years ago, new services and state-of-the-art equipment and technology have been added to T&DH.

The Timmins and District Hospital is a teaching hospital with paramedics, nursing, laboratory, diagnostic imaging and medical students being trained at the Hospital. Since September 2007, T&DH has become a satellite for the Northern Ontario School of Medicine where eight clinical clerks (3rd year medical students) will be working with physicians during their rotation from September 2007 to April 2008. In addition, we are affiliated with the University of Ottawa and Queen's University in Kingston, whereby medical residents come to Timmins to complete a rotation with our General Surgeons, Orthopaedic Surgeons, Anaesthetists and obstetricians/Gynaecologists. T&DH is now ranked as one of the best-equipped institutions in the region and is a leader in the healthcare services in Northeastern Ontario. The hospital services a catchment area of approximately 100,000 residents living in 150,000 square kilometres from the James Bay coast to New Liskeard and from Hearst to Northwestern Quebec. T&DH is also designated as a bilingual facility under the Ontario's French-Language Services Act.

### **Timmins & District Hospital Foundation**

To aid with the delivery of quality health care for Timmins and surrounding communities, the Timmins and District Hospital Foundation was formed in April 1985. Its mandate is to raise funds for new medical equipment for T&DH through events such as Memorial donations, the Christmas card campaign, the Buy-a-Brick-Program and Annual Giving just to name a few. Since 2000 the Foundation has donated over \$6.6 million to the hospital to assist in the purchase of new equipment and technology.

### **Timmins & District Hospital Today**

T&DH is a not for profit bilingual care facility and is the leading regional referral hospital in the North. The Hospital is centrally situated in Network 13 (Northeast) and is the referral hospital for the other Network 13 hospitals for special medical (i.e. oncology, dialysis), special surgical (i.e. orthopaedics, gynaecology) and advanced diagnostic (i.e. Nuclear Medicine, CT scan, MRI) services. Under the plan by the Ministry of Health and Long-term Care to restructure healthcare through the formation of Local Health Integration Networks (LHINs), T&DH will be a part of the North East Health Integration Network. These networks will be 14 community-based organizations with a unique mandate to plan, coordinate, integrate, manage, and fund care at the local level within their defined geographic areas.

T&DH is 310,000 sq feet facility and is licensed for 159 beds distributed through the following services:

15 ob\gyn surgical	12 interim long term care
40 medical	5 paediatric
6 critical care	20 mental health
25 long term care	26 surgical
10 Rehab	

### **Staff and Resources**

There are a total of 68 physicians associated with the hospital with the following specialties:

45 general practitioners	2 internists
1 ophthalmologist	3 obstetricians
2 pathologists	2 orthopaedic surgeons
1 Royal College anaesthetist	2 paediatricians
3 general surgeons	2 radiologists
2 geriatricians	3 general practitioners anaesthetists

There are over 800 staff members employed by T&DH working to provide patients with personalized, professional treatment in a safe environment. All staff plays a vital role in the delivery of health care to the residents in our community and include:

<b>Nurses (Including RN and RPN)</b>	<b>Full time: 155</b>	<b>Part time: 121</b>
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<b>Lab technicians</b>		
<b>Pharmacy technicians</b>		
<b>Diagnostic Imaging Technicians</b>		
<b>Social workers</b>		
<b>Physiotherapists</b>		
<b>Pharmacists</b>		
<b>Occupational therapists</b>		
<b>Full time: 79</b>	<b>Part time: 37</b>	

<b>Clerical</b>	<b>Full time: 65</b>	<b>Part Time: 40</b>
<b>Service (Maintenance, Dietary and Housekeeping</b>	<b>Full time: 95</b>	<b>Part time: 52</b>
<b>Non bargaining</b>	<b>Full time: 35</b>	

<b>Managerial</b>	<b>Full time 20</b>	
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<b>Casual</b>		<b>118</b>
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**Total Employee: 817**

A volunteer Board of Directors consisting of 19 members from the community governs T&DH. In addition to the volunteers that govern the hospital, other dedicated community members also volunteer with the T&DH Foundation and the hospital’s Auxiliary. The Foundation’s Board of Directors is made up of 19 individuals residing within the hospital’s catchment area and the T&DH Auxiliary consists of 157 members that actively raises funds, organizes events and operates a gift shop in the hospital. In addition many staff and volunteers participate at the hospital each year and take a personal interest in making it a caring community-oriented organization.

**Programs and Services**

T&DH is the largest hospital in Northeast Ontario and it offers numerous programs and services for its patients. These include:

- |                                   |                                   |
|-----------------------------------|-----------------------------------|
| 24- hour Emergency Care           | General Practice                  |
| Ambulatory Care Clinics           | General/Vascular/Thoracic Surgery |
| Anaesthesia                       | Geriatrics                        |
| Cardiopulmonary Service           | Gynaecology                       |
| Critical/Intensive Care           | Internal Medicine                 |
| Diagnostic Imaging including      | Laboratory Service                |
| Ultrasound and Magnetic Resonance | Level 2 Nursery Care              |
| Imaging                           | Mental Health                     |
| Ear/Nose/Throat Surgery           | Nutrition Consultation            |
| Gastro Intestinal Service         | Nephrology                        |

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Obstetrics	Physiotherapy and Rehabilitation
Oncology	Psychiatry
Ophthalmology	Speech and Language Therapy
Orthopaedic Surgery	Sleep Laboratory
Palliative Care	Surgical Program
Pharmacy	TELEHEALTH
Paediatrics	Urology
Pathology	

In addition, the hospital has formed partnerships with other health care providers to improve the level of services available to the community.

Some of these include:

1. Numerous specialists that handle many outpatient visits a year in the following areas:

Arthritic	Oncology
Child Development	Ophthalmology
Anger Management	Orthopaedic
Dermatology	Pacemaker
Diabetes	Paediatric Development
Ear Nose & Throat	Pain Management
Eating Disorders	Panic, Anxiety and Phobia
Electromyography	Physical Medicine
Geriatric Assessment	Pre-Admission
Infant – Pre-school	Re-Bonding for Abused Women
Grief Counseling	Relaxation
Mental Health	Rapid Assessment
Nephrology	Respiratory
Neurology	Rheumatology

2.

- A mutually supportive partnership with the nursing homes in the region
- Coordination with the Cochrane District Community Care Access Centre to provide home care referrals, discharge planning and coordinate placements for long term care
- A partnership with District of Cochrane Social Services Administration Board to provide ambulance services
- Provide clinical and co-op placements with programs at Cambrian, Mohawk and Northern Colleges, Laurentian University and other post secondary institutions
- Network with hospitals in Network 13/ North Eastern Health Services Alliance
- Regional Cancer Program (RCP)
- Ontario Breast Screening Program
- Porcupine Health Unit
- Timmins & District Victim Crisis Assistance & Referral Service

T&DH is constantly trying to enhance the quality of health care available to the community and understands the importance of being able to provide services locally without having patients travel to other hospitals in the south. As a result, teams of doctors, administrators and staff members evaluate the programs and services offered on a yearly basis. The objective is to ensure that the best quality of healthcare is provided to the patients treated at the T&DH. A more detailed listing of the hospital's programs and services can be found in Appendix A.

### **Timmins & District Hospital: Essential in Our Community**

As with any healthcare institution, the main focus of the T&DH is to provide high quality medical care to the community. The hospital is recognized as one of the best-equipped hospitals in the region and has teams of healthcare workers that are dedicated to maintaining the highest standards in medicine. Since the hospital serves such a vast area and huge population (100,000) it is important to remain vigilant in regard to the needs of the community. This is done by the hospital providing the following five vital functions:

#### **1. Life Saving Emergency Care**

T&DH and its health care professionals provide 24-hour medical emergency care including resuscitation and ongoing monitoring to victims of life threatening medical conditions. Using provincially recognized triage procedures, the hospital is able to provide initial and ongoing assessment of patients that visit the Emergency Room. With over 36,000 visits to the Emergency Department per year, rapid assessment and basic stabilization of patients in critical situations dramatically reduces mortality and long-term debilitation rates.

#### **2. Outpatient Clinics – Ambulatory Care**

Changes in health care delivery have resulted in fewer patients requiring overnight stays and as a result there has been a continuing expansion in Ambulatory Care Clinics. With over 69,000 clinic visits per year, T&DH has embraced this change in order to allow the community to access quality healthcare closer to home. The hospital has formed partnerships with many specialists enabling the facility to enhance the programs available to the public. Some of clinics offered by the hospital are dermatology, neurology and oncology.

#### **3. Regional Health Services**

T&DH is a Northern regional referral hospital that provides primary/secondary level services and selected tertiary services. Since the catchment area of the hospital stretches from the James Bay coast to New Liskeard and from Hearst to Northwestern Quebec, T&DH plays a leading role in the healthcare of everyone in the region.

#### **4. Rehabilitation**

T&DH provides physiotherapy services to both inpatients and outpatients to help restore patients to their maximum physical potential and reduce needed recovery time. Under the direction of a registered physiotherapist, patients play an active role in their treatment program to overcome injury and return to their daily routine as soon as possible.

**Economic Benefits**

With an operating budget of \$83 million and over 800 full and part-time employees, T&DH is the fourth largest employer in the City of Timmins. The hospital's payroll is approximately \$38 million, most of which is spent locally for other goods and services. Not only does the hospital provide significant economic stimulation but its presence is also an important factor in influencing people and businesses to relocate to the area.

**THE CHALLENGE**

Constant changes in medical technology have changed the way medicine is practiced in health care institutions including T&DH. To be effective in health care delivery, the hospital must be able to implement innovative medical techniques and utilize new equipment that can improve the level of treatment available to the community. In addition, a working environment that has modern, up-to-date tools to effectively treat patients will help in the successful recruitment and retention of physicians and health care professionals. State-of-the-art diagnostic and medical equipment must be purchased in order for T&DH to maintain current services and to add new programs as needed.

It is also important for the future of health care in Timmins and surrounding communities to continue to add programs and services to help deal with health problems related to an aging population. To achieve this, the hospital must invest in new equipment and new technology.

The final and, arguably the biggest, factor facing the hospital and its equipment needs is securing adequate funding. While the provincial government funds the majority of the day-to-day operating expenses, it does not usually fund all the costs associated with replacing outdated capital or medical equipment. This results in T&DH having to rely heavily on the generosity of the community for current and future equipment needs associated with the hospital.

**The NEED**

The Timmins & District Hospital is looking to renovate and upgrade its OR Suites, build a new dialysis expansion and purchase new medical equipment to better serve the patient of its catchment area.

Medical technology is emerging and providing better resources for doctors to serve patients. Operation Rooms built 14 years ago do not provide the up to date technology to treat the patients facing surgery. It is imperative that the OR Suites be modernized and supply the necessary measures for patients needing medical procedures. State-of-the-Art equipment will enable surgeons to work with the newest technology and provide for a better working environment for all OR staff.

In order to provide quality care to its patients, it is important for T&DH to remain abreast of emerging techniques in medicine and to be able to replace aging equipment as soon as possible. In addition, the hospital must be aware of better ways to diagnose illnesses with new technology. Hospitals are now measured by their ability to reflect their community's health care needs through relevant services, equipment and facilities; not by the number of beds they are operating.

With the recent addition of a number of specialized care services, such as the sleep lab and ENT (ear, nose and throat) and continual changes in medical technology, comes a requirement for constant improvement and upgrading in the tools needed to provide care to the community. This results in the need for the hospital to invest in new equipment that will enable the residents of Timmins and the surrounding communities to continue to offer excellent care to the community while providing physicians and staff with the tools necessary to treat the medical needs of the community.

### **MODERNIZATION OF THE OR SUITES**

The modernization of the OR is a necessity to meet the changes in technology, which allows for more laparoscopic procedures and an ergonomic room is a requirement. These laparoscopic procedures provide for improving the quality of health care provided to our patients from the district and surrounding areas.

### **BENEFITS:**

#### **FOR THE PATIENT:**

- Increased in diagnostics and level of care by utilizing the latest endoscopy technology and the sharpest image quality available.
- Increased patient safety due to the above as well as the surgeon's complete control of operating room endoscopy equipment and environment e.g. the camera, the environment control

#### **FOR THE SURGEON**

- Increased control of the operating room endoscopy equipment
- Increased ergonomics
- Ability to communicate with other departments including Pathology, Radiology in real time, without leaving the sterile field.
- Ability to communicate from either outside or within the sterile field in real time through telecommunication, e.g. consultation in with other surgeon in remote locations up to thousands of miles away during a procedure.
- Decreased procedure time.
- Increased convenience through system's ability to store individual surgeons settings.
- Increased ease of use due to controls on the touch screen.

#### **FOR THE STAFF**

- Increased ergonomics and safety during procedures, due to lack of cables, cords on the floor
- Decreased operating room turnover time due to equipment and viewing monitors being suspended from ceiling, and the reduction of carts and other equipment, which would otherwise need to be transported into and out of the operating room.
- Less labor intensive.
- Increased convenience through system's ability to store individual surgeon settings.
- Touch screen controls

## **FOR THE HOSPITAL**

- Marketing tool for physician and staff recruitment and retention
- Increased ability to integrate through telemedicine with other Hospitals.
- Increased operating room turnaround and turnover.
- Increased efficiency
- Minimizes OR over-crowding and streamlines the Operating Room environment.
- Potential increase in productivity and efficiency while shortening operating room time and turnaround because equipment can be moved in and out of position more quickly and easily.

## **DIALYSIS EXPANSION**

The Dialysis Program originated at the Porcupine General Hospital. With the construction of the Timmins & District Hospital and the amalgamation of Porcupine General and St. Mary's Hospital on one site the program was relocated in the mid 1990's. The space chosen for the Dialysis Unit at the time is the current location on the 2nd floor adjacent to the Obstetrical Unit.

This space was suitable for 6 stations but over the past years with program growth we have had to renovate the area in order to increase the capacity to 9 stations. The unit actually outgrew its current location in 2003-2004. There is no further opportunity to expand. The area is at capacity, is overcrowded and congested, and access by patients is becoming more of a challenge.

Patient needs have increased in the Dialysis unit over the last years. The bigger increase in treatment and the lack of room to expand have created a need for a new Dialysis Unit. The current unit provides 9 haemodialysis but 14 haemodialysis will be needed by 2010 to meet the growing demand. The needs will increase to 18 by 2015.

With the overcrowding of the Dialysis Department, T&DH has received approval from the Ministry of Health & Long Term for an expansion. The proposed project will offer an improve health care for dialysis patients in order to address the increasing need, to better serve our patients and will provide all the different services under one roof.

The cost for the proposed project, which will represent an addition of the Hospital, would be \$9.95 million dollars. Funding arrangements, are as follows: \$9.15 million by the Ministry of Health and Long Term Care and \$800,000 from the Foundation.

## **PURCHASING THE NEW EQUIPMENT**

To provide the best medical care possible to its patients, T&DH must continually invest a considerable amount of dollars to keep up with the advancement of technology. This technology provides to our health care team members the tools to diagnose illness, provide new opportunities in treatment and consequently, improve drastically the quality of care provided to our patients. Also, by keeping modern our hospital, this helps in the recruitment and the retention of physicians, specialists and health care team members. As part of the medical

equipment upgrading process, the John P. Larche Medical Imaging and Cardiopulmonary Department must replace a 20-year-old nuclear medicine camera at an approximate cost of \$1.1 million. This replacement is not a luxury but a necessity in order to provide the highest level of care to our patients. This new nuclear medicine camera combined with other modern modalities, already available at T&DH, will offer a more powerful diagnostic tool for heart and cancer diseases. With this state-of-the-art system, doctors will have the ability to see the workings of the body as well as detect, characterize and quantify disease to an unprecedented extent. This is especially true for coronary artery disease.

Providing quick and unprecedented image quality, T&DH's new nuclear medicine equipment will help patients avoid additional invasive procedures. Nuclear Medicine has many diagnostic applications including primarily:

- Scan the heart for blood supply and infarction
- Scan patients for secondary bone cancer developed from primary neoplasms in lung, prostate and breast
- Analyze kidney function
- Scan lungs for pulmonary embolism
- Identify gallbladder disease
- Evaluate bones for fracture, infection, arthritis or tumor
- Determine the presence or spread of cancer in lymphoma
- Identify bleeding into the bowel
- Measure thyroid function to detect diseases

With the addition of new equipment, the residents served by T&DH will benefit from an improved system of health care delivery. The hospital will be able to better reflect, in its programs and services, the health care needs of the community. Among the many benefits and improvements that will be achieved will be the following:

- Increased ability to diagnose and treat patients while delivering superior quality health care and emergency services.
- Expansion of the current programs and services offered by the hospital to meet the demands of an aging population.

These improvements represent the future of health care for the City of Timmins and the surrounding communities. Their achievement can only be realized if ample funds are raised from the public. Your help at this crucial time will make a significant difference.

**Financial Summary**

The following financial summary reflects the estimated costs associated with the upcoming investments required for T&DH:

Department	Description		
Cardiopulmonary	3 ECG Machine	Miscellaneous	"Emergency Fund"
Cardiopulmonary	BiPaP	Obstetrics	4 Light systems in Labour Rooms
Cardiopulmonary	Oximeter	Obstetrics	Monitors for Labour Rooms
Continuing Care	Recliner Chairs	Oncology	Bedside Table
Continuing Care	Pulse Oximeter	Oncology	Blanket Warmer
Continuing Care	Palliative Mattress	Oncology	Scale
Continuing Care	Dynamapp	Oncology	IV Pump
Continuing Care	O2 Saturation Monitor	Oncology	Room Makeover
Continuing Care	Room Makeover	OR	Modernization of the OR Suites
Critical Care	Central Monitor	Palliative Care	Palliative Care Cart
Critical Care	Cardio Q	Peds/Med	Stretcher
Day Surgery	Scope -Gastroscope	Physiotherapy	IFC
Day Surgery	2 Stretchers Advantage	Physiotherapy	Bariatric Treadmill
Diagnostic Imaging	Nuclear Medicine Camera System	Sleep Lab	TcCO2 Monitor
Diagnostic Imaging	Ultrasound System	Sleep Lab	End Tidal Co2
Diagnostic Imaging	Pediatric Sedation in MRI	Surgical	Blanket Warmer
Dialysis	Expansion Project	Surgical	Dynamapp
Emerg/UAP	Stretcher	Surgical	Sofflex Mattress
Lab - Blood Bank	Cell Washer	Urology	Laser Lithotripsy
Lab - Histology	Tissue Processor		
Medical 2	4 Palliative Care Mattresses		
Medical 2	Cadd Pump	Equipment Cost	\$3,000,000
Medical 2	2 Leather Champion Lazy-Boy Chairs	Building Cost	\$2,000,000
Medical 2	Blanket Warmer	Campaign Cost	\$5,000,000
Medical 2	4 Palliative Mattresses		
Medical 2	2 scales		
Medical 2	4 Sofflex Mattresses		
Medical 2	Pediatric Entertainment		
Medical 2	Room Makeover		

## **Campaign**

The future for the T&DH looks very promising. The hospital has made a commitment to be proactive in healthcare and there is a drive to respond to the needs of the community. The outcome is an expectation from the community, and the hospital family, to have quality services and programs that address the requirements of the area and to have progressive, up-to-date equipment.

T&DH in its pursuit of offering the best service possible to the community is looking to acquire new equipment to improve the level of service to the community while hoping to reduce patient travel time. To assist the hospital, the T&DH Foundation is hoping to raise a minimum of \$5,000,000 over the next 3 years. Your leadership and participation in this important fundraising initiative is important both as a donor and as a member of the community. With your assistance we can build a strong and secure health care future for the residents of the City of Timmins and the surrounding communities. Your help is vital at this crucial time will make a significant difference to the health care of the community. Please take action today!

**APPENDIX A****Programs and Services**

The following is a detailed description of the programs and service offered by T&DH

**CARDIOPULMONARY**

The Cardiopulmonary Service offers both diagnostic and therapeutic services. Diagnostic services include Electrocardiography (ECG), Electroencephalography (EEG), Pulmonary Function Testing (PFT), Stress Testing, and Holter monitoring. Therapeutic services are available for our inpatient referrals.

**CRITICAL CARE / INTENSIVE CARE**

The Critical Care Program provides intensive medical and surgical care for patients who are critically ill. The unit specializes in ventilatory support and cardiac monitoring. A multidisciplinary health care team works together to provide comprehensive care for the patient.

**CONTINUING CARE AND GERIATRICS**

The Continuing Care and Geriatrics Program assists clients to reach or maintain their optimum level of well being through a variety of services such as an interdisciplinary team assessment, rehabilitation, reactivation, maintenance and palliative programs.

**DIAGNOSTIC IMAGING**

The Department of Diagnostic Imaging offers services to both in and outpatients referred to us from the Cochrane district. Services include general radiography and fluoroscopy, mammography, ultrasound, echocardiography, the Ontario Breast Screening Program, nuclear medicine, CT scanning and MRI.

**EMERGENCY**

The Emergency Department staffing includes a doctor and nurses 24 hours a day, 7 days a week to provide medical, surgical and nursing care for patients with emergent medical problems. In addition, it provides non-hospitalization care such as clinics and follow-up treatments, etc.

**MEDICAL**

The Medical Program provides quality care to patients with acute medical health needs. The team of professionals work together to provide comprehensive care to patients and families. Service is rendered by specialists in Internal Medicine, Family Practice, and hospital staff. A hospitalist program has been initiated to look after the needs of medical inpatients patients

**MENTAL HEALTH**

The Mental Health Program includes two types of District services. The Inpatient Services offer hospitalization and short-term treatment for patients who suffer from a mental illness. The Outpatient Services are day programs, which provide group and individual therapy. The Midstep program provides home assessments and visits for select clients suffering from serious mental illnesses. A crisis line is also in place to handle all types of distress calls.

### **INTEGRATED NEPHROLOGY PROGRAM**

The Nephrology service offers comprehensive care to patients with kidney disease. The program includes assessment and education through the nephrology clinic, acute and chronic haemodialysis, peritoneal home dialysis, and transplant work-up and follow-up

### **OBSTETRICS AND NURSERY**

The Obstetrical Program provides care and services during pregnancy, labor, and delivery. This service includes pre-admission clinic providing information on preparations for childbirth, monitoring progress during pregnancy and a nursery for the care of newborn infants.

### **ONCOLOGY**

The Oncology Unit of Timmins and District Hospital is a satellite of the Regional Cancer Program in Sudbury. This positive relationship with the regional center allows patients receiving active chemotherapy treatment for cancer, to access services close to home.

### **PAEDIATRICS**

Paediatric services are provided to the district for children with acute medical and surgical needs. Families are welcome and encouraged to participate in the plan of care for their children. Shorter lengths of hospital stay are evident, as outpatient care and assessment are available.

### **REHABILITATION AND WORKFIT**

Workfit Centre provides a broad range of services such as a community clinic, conditioning program, worksite analysis, functional abilities evaluation, multi-disciplinary health care assessment, job compatibility screening, industrial rehabilitation, personal fitness testing, and employee wellness. Physiotherapists, occupational therapists, and speech language pathologists provide District services throughout each program as well as through a parallel (private and public) framework.

### **SURGICAL**

The Surgical Program provides treatment and intervention to all patients undergoing surgical procedures. Services include a pre-admission clinic, which provides the patient with information on preparation before surgery. Patients may receive care on a Day Surgery or inpatient hospital stay basis.